

# British Columbia Lottery Corporation (BCLC) Encore Rewards New Member Promotion Conditions

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## **Description of Promotion:**

New Encore Rewards members will receive \$10 in Free Play awarded as 2,000 points upon signing up for an Encore Rewards membership.

## **Definitions**

**Free Play** means a \$10 CDN credit awarded as 2,000 Encore points on qualified slots machines, table games, or electronic table games at participating facilities

**New Encore Rewards Member** means an individual who signs up for the Encore Rewards program during the Promotion Period and who has not previously signed up for the Encore Rewards Program at any time.

**Promotion Period** means the period from May 17<sup>th</sup>, 2017 to July 31, 2018.

**Qualified Player** is someone who is 19 years of age or older and a New Encore Rewards Member, but does not include:

- BCLC and Participating Facility employees, as well as family and household members of same who reside at the same address;
- All banned individuals and participants in BCLC's Voluntary Self-Exclusion (VSE) Program.

**Offer Redemption Process** is when the \$10 Free Play is awarded in points to the Qualified Player's account by a Casino Service Provider staff while undertaking one of the following points redemption processes:

- **Slot Free Play Redemption Process** is when a Qualified Player inserts their Encore Rewards card into any qualified slot machine at any Participating Facility to redeem the 2000 points as Free Play.
- **Table Free Play Redemption Process** is when a Qualified Player notifies Guest Services they would like to redeem the 2000 points at table games at any Participating Facilities and then receives a voucher for Table Free Play. The Qualified Player will give this voucher to the Dealer and it will be placed on the table as a bet.

## **Promotion Details**

1. Qualified Players must redeem the \$10 Free Play credit at any participating facility within 365 days from the date they initially sign up for the Encore Rewards program to receive the offer. To redeem the Free Play, Qualified Players must follow the Offer Redemption Processes.
2. Free Play is automatically applied to the Qualified Player's Encore Rewards account once the Offer Redemption Processes has been completed.

## **General Conditions**

1. BCLC is not liable for lost, stolen, damaged, unregistered or improperly inserted Encore Rewards cards, or any error or miscalculation in awarding Free Play.
2. Encore Rewards cards must not be transferred. If an Encore Rewards member distributes his or her Encore Rewards card to any one else, he or she will not be eligible to participate in this promotion or receive Free Play and may have his or her membership revoked.
3. Each Qualified Player is responsible for ensuring that his or her Encore Rewards member profile is accurate and up-to-date and includes current contact information.
4. BCLC may, at its sole discretion, and without liability to any individual or Qualified Player, alter, amend, suspend, or cancel this promotion at any time.
5. By participating in this promotion, each individual or Qualified Player consents to the collection, use, access, disclosure and storage of his or her personal information inside and outside of Canada.

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6. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any Participating Facility.
7. By participating in this promotion, individuals agree to indemnify and save BCLC harmless from and against any and all actions, claims or demands by the individual (including costs incurred by BCLC in defending such actions, claims or demands) brought against BCLC which arise out of or are in any way connected to Free Play or this promotion.
8. BCLC reserves the right to not award any prizes in the event that the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, fraud, deception, misrepresentation or misuse.
9. Free Play earned in this promotion must be accepted as awarded, cannot be transferred, and has no cash value. Free Play expires 365 days after it has been issued or awarded to an account.
10. BCLC reserves the right, in its sole discretion, to substitute all or a portion of a prize with a replacement prize of equal or greater value.
11. In making the Free Play available, BCLC makes no representations or warranties whatsoever, either expressed or implied, oral or written, in respect of the Free Play.
12. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with these Terms & Conditions.

### **Privacy Notice**

Your personal information (including your Encore Rewards member account information, name, email and telephone number) is collected in accordance with British Columbia's *Freedom of Information and Protection of Privacy Act* and will be collected, used, accessed, disclosed and stored inside and outside of Canada for the administration of the Encore Rewards program and this promotion (including screening individuals who are barred or in the voluntary self-exclusion program). If you have any questions about the collection or use of your personal information, please contact BCLC Customer Support at 74 West Seymour Street, Kamloops, BC, V2C 1E2, Telephone 1-866-815-0222 or at [bclc.com](http://bclc.com).